

## **Conditions and Terms of Sale and Delivery**

### **1. Aim and subject**

This General Conditions and Terms of Sale and Delivery (hereinafter referred to as 'GTD') has been issued by TPL Service Kft., a Supplier engaged in service activities, with the purpose of establishing a standard form as regards the conditions of continuous cooperation between itself and its Customers.

### **2. Prices**

- 2.1. Prices shall always be determined on the price-lists of web shops. Supplier's price-lists shall always be valid together with Supplier's remarks indicated on the price-lists in question.

### **3. Orders, confirmation**

1. Buyer's orders placed during the pre-order period, confirmed with voucher.

### **4. Delivery deadline**

- 4.1. Delivery deadline shall bind Supplier to effectuate delivery in conformity with festival periods stipulated in the accepted confirmation of the order.

### **5. Service conditions**

- 5.1. Locker owners can share their lockers with friends and travel partners, but only two keys are available. We do not advise to carry both keys, because of security reason.
- 5.2. In case of lost key we provide the second key without extra charge. In case of lost of second key, we provide a new locker free of charge.
- 5.3. The Locker area is CCTV controlled and recorded 24H/7days, and the recorded material kept for 21 days. In case of any suspicious event customer can watch back the video on spot, and we transfer a copy of the video to local police by any inquire.
4. Lockers are insured up to 300 EUR /locker. In case you have more valuable things above 300 EUR, please rent more lockers. Our liability is restricted to 300 EUR/locker.
5. Owners a liable of the content of their lockers. It is not allowed to store any weapon or flammable goods in the locker.
6. **Payment**
1. Payment shall be deemed fulfilled if Supplier's bank account has been credited with the sum (indicated on the invoice) or the sum has been paid in cash through Festapay system.
7. **Warranty**
- 7.1. Parties agree to exercise the warranty rights and their obligations as regards of law. As humidity level can not be controlled of lockers, in case you have any water sensitive device, please ask for plastic bags from our employees. Plastic bags are provided free of charge.

## **CLOSING PROVISIONS**

This GTD shall constitute a complete agreement between the parties, furthermore it shall supersede all previous agreements concluded either in writing or verbally or all other actions taken between the parties referring to the subject of this agreement prior to Customer's first accepting this GTD.