

Terms & conditions

24 hrs special Sztizen promotion

Customers purchasing a 5 Days Pass or 7 Days Pass in the first 24 hrs of ticket sales have the opportunity to receive a special Sztizen package.

Ticket sales for passes start at 3 PM (CET) 3 November 2014 on the official website of Sziget Festival (www.szigetfestival.com), on local websites and at some local ticket retailers.

The 24 hrs special Sztizen promotion applies to all purchases of 5 Days or 7 Days Passes between 3 PM (CET) 3 November 2014 and 3 PM (CET) 4 November 2014.

The 24 hrs special Sztizen promotion includes the following:

- *Personalized Sziget VIP badge
- *Special wristband
- *Sziget stickers
- *Sziget keyholder
- * VIP area entry possibility at the festival (NOT VIP Camping entry)

Receiving the package

The person purchasing the tickets will receive an email to his/her email address (given during the purchase process) after the promotion has ended. Emails connected to the promotion will be sent out separately from the email containing the ticket itself and will be received by the customer latest by 3 PM (CET) 9 November 2014.

The email regarding the promotion will contain a link to an e-form that should be filled out by the customer by 3 PM (CET) 14 November 2014. Customers purchasing a 5 Days or 7 Days Pass within the first 24 hrs of ticket sales and not receiving an email with the special promotion information by 3 PM (CET) 9 November 2014 should contact the Sziget Ticket Helpdesk at ticket@szigetfestival.com.

Upon receiving the email with the link to an e-form the customer should provide the following information in order to receive the special package:

Email of the person purchasing the pass(es), postal address where the special package(s) should be delivered, photo(s) and name(s) to the personalized VIP badge.

A customer who purchases more passes during the promotion will receive one email with the e-form and should fill out the form with one postal address where all packages will be delivered. The photos and names for the personalized VIP badges can be added separately in the form.

Photos and names could be added for the personalized VIP badge as wished by the customer(s), however obscene or any content that is considered as not appropriate by the organizers will be removed and not produced. The personalized photo badge does not entitle the customer to enter the area of the festival. When exchanging the voucher to the wristband at the entrance of the Event, customer will receive a separate VIP wristband that will entitle the customer to use the fast-lane and enter the VIP area located next to the Main Stage.

The special wristband does not allow the customer to enter to the area of the festival.

Organizers do not take responsibility for packages not arriving because of addresses not given properly.

Sziget Cultural Management